



INIM Software on Microsoft Windows 10 (any version)



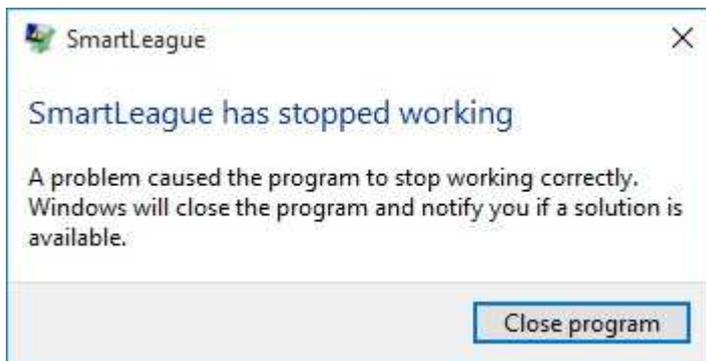
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Inim software requires the **.NET Framework** installed on PCs.

All INIM software is perfectly compatible with **Windows 10** (any version) operating system. Anyway it might be necessary to enable the Windows ".NET Framework 3.5" manually.

Symptoms

Running any Inim software, it is possible to receive the following error message:



It is possible you may not even get an error message, but the software never starts.

The cause

The reason of this anomaly is due to the .NET Framework not activated on that PC.

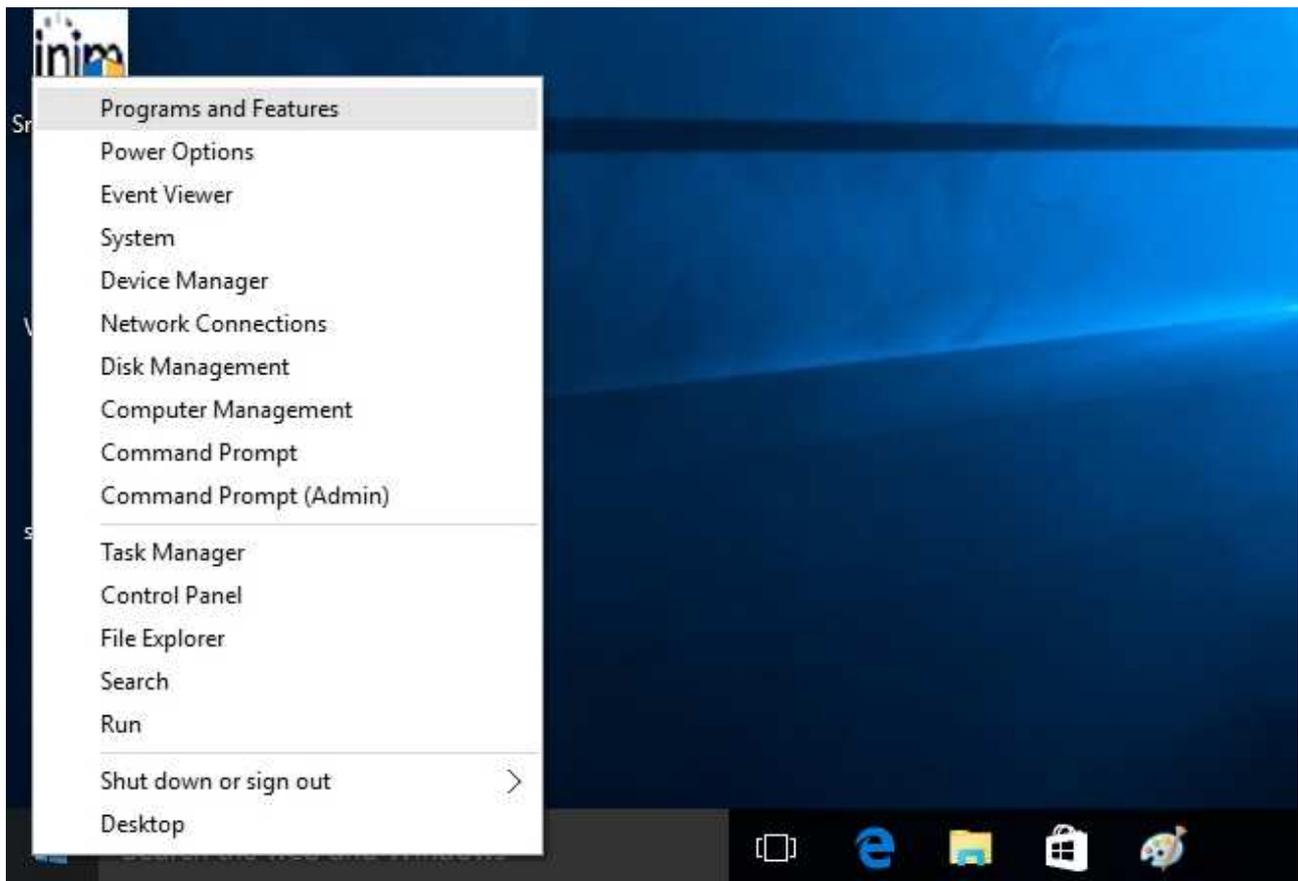
All previous Microsoft operating systems versions had this functionality enabled by default; on Windows 10 this functionality is not activated. So it is very likely that the user finds this feature is not active on a new PC.

On the other hand, in case of upgrading from older operating systems (Windows Seven, Windows 8, Windows 8.1), this feature is inherited. So it is very likely that in the latter case is already active.

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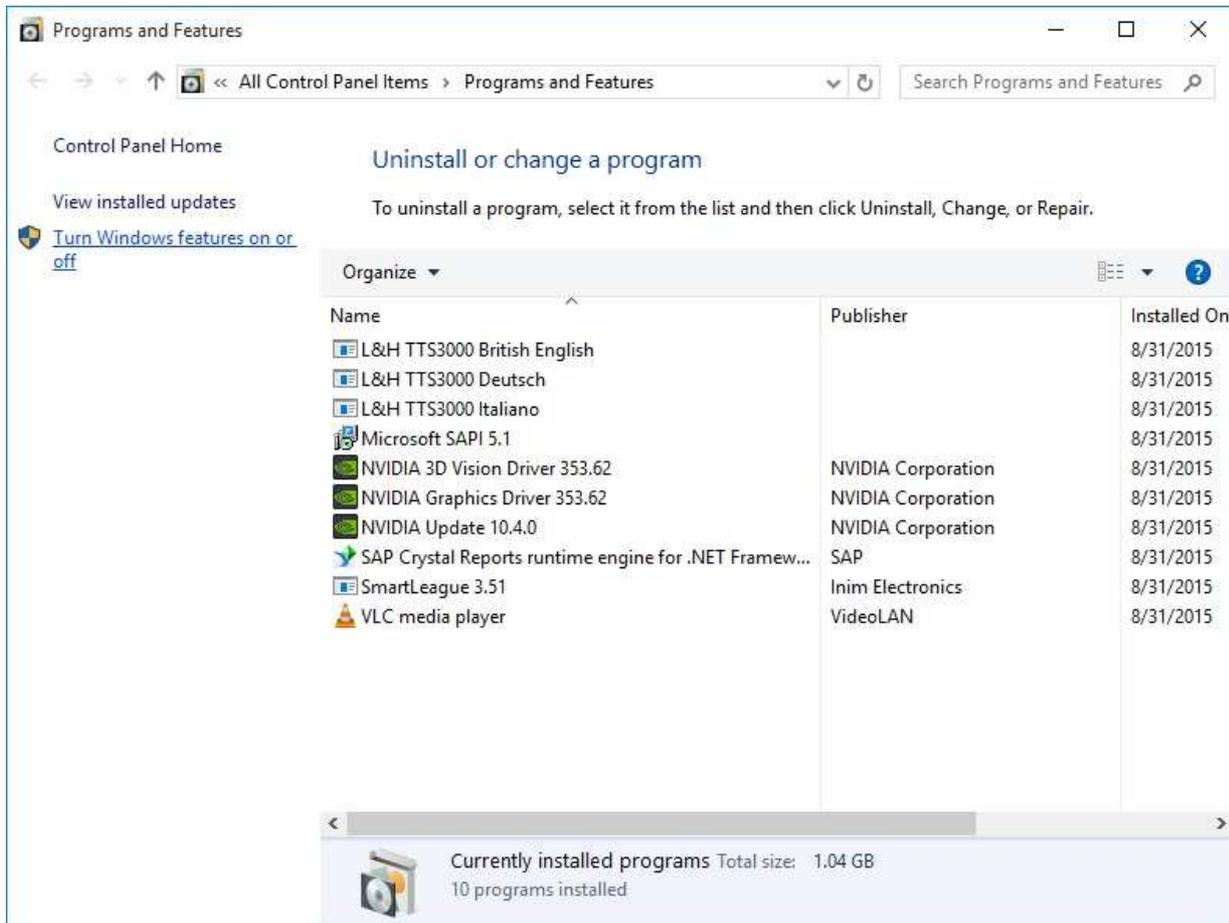
The solution

The user must first check whether the .NET Framework is activated or not. To do this you need to perform a click with the right mouse button on the **start button**:



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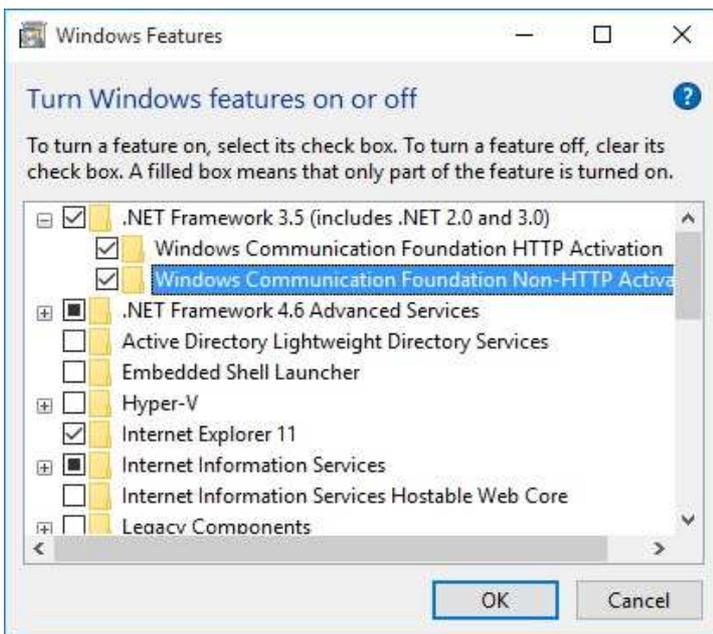
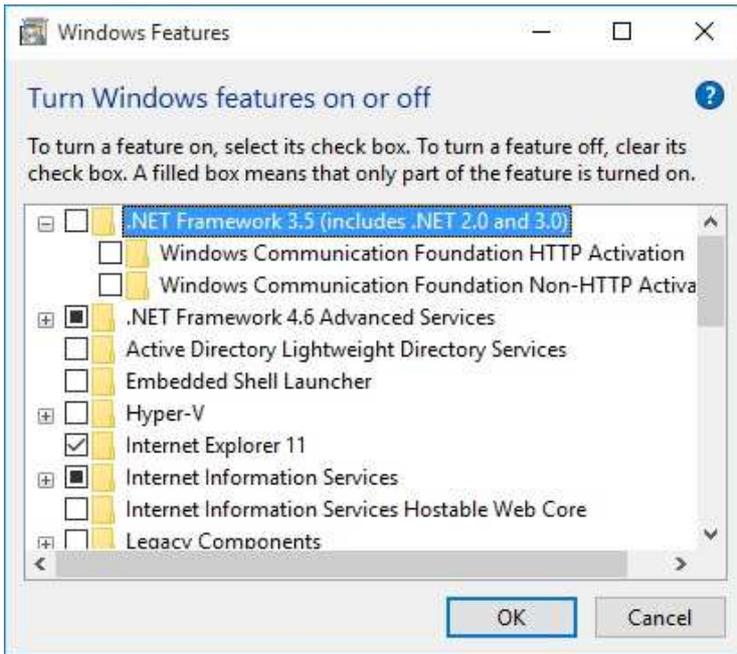
On the menu that opens, select the **"Programs and Features"**



Then click on the **"Turn Windows features on or off"** on the left of the previous screen.

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If the entry for the **.NET Framework 3.5** is not enabled, you have to enable it and its 2 subsections also.



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Clicking **OK** functionality will be downloaded through Windows Update and then installed. To do this, your PC has to be connected to the internet.

After .NET Framework installation you need to reinstall INIM software with administrator privileges.